

Dashboard

Name, Phone, Email or Extension

ALL CONTACTS

- 201 TEST Available
- 202 TEST Available

OFFLINE

- 203 TEST Unavailable
- 205 TEST Unavailable
- DEMOADMIN HC Unavailable
- Heritage Communications
- Mike DeBakey Unavailable



Welcome **201**

1:54 PM

March 17, 2020

Start a Call

Start Meeting

Start Chat

Go to Account Manager

**HERITAGE COMMUNICATION'S UC CLIENT Overview**

Name, Phone, Email or Extension



ALL CONTACTS

- 201 TEST Available
- 202 TEST Available
- 203 TEST Unavailable
- 205 TEST Unavailable
- DEMOADMIN HC Unavailable
- Heritage Communications
- Mike DeBakey Unavailable

Ready

1 2 3  
4 5 6  
7 8 9  
\* 0 #

Call End Call

# Welcome 201

## 1:55 PM

March 17, 2020

Start a Call

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Go to Account Manager

**PLACE A CALL**

Messages

Search by name

202 TEST

CHAT MESSAGES (3)

- 202 TEST  
Hello 201
- 202 TEST  
Hi 202
- 203 TEST  
hi 2093

Today

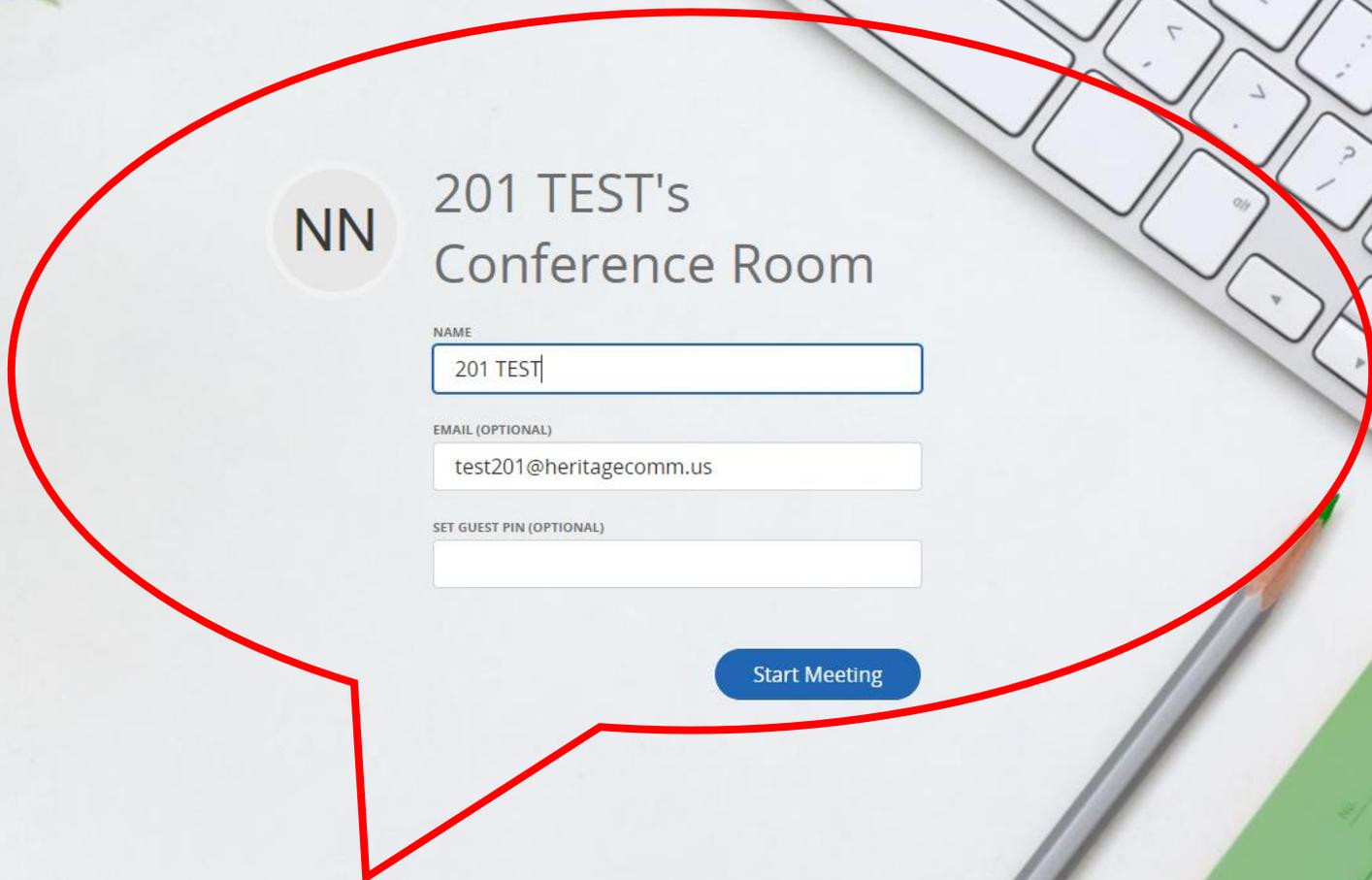
202 TEST  
Hello 201

Hello 202

Message

A screenshot of the Microsoft Teams web interface. The browser address bar shows a Teams chat URL. The interface includes a left-hand navigation pane with icons for home, chat, and a list of chat messages. The main chat area shows a conversation with a contact named '202 TEST'. There are three chat messages listed: 'Hello 201', 'Hi 202', and 'hi 2093'. A red hand-drawn speech bubble shape is overlaid on the chat area, pointing towards the text 'INSTANT MESSAGE/CHAT with other users' at the bottom of the image. The chat area also shows a 'Today' separator and a blue outgoing message bubble that says 'Hello 202'. At the bottom, there is a text input field labeled 'Message'.

**INSTANT MESSAGE/CHAT with  
other users**



## 201 TEST's Conference Room

NAME

EMAIL (OPTIONAL)

SET GUEST PIN (OPTIONAL)

Start Meeting

**ONLINE MEETING with any participant inside or outside your organization. This includes 'screen sharing' capability**



**Voicemail**

Name, phone or extension

All Unread Read

- TEST Heritage Commun 1:58 PM | 6 sec
- TEST Heritage Commun 1:57 PM | 6 sec

TEST Heritage Commun (717) 431-6266 March 17, 2020 at 1:57 PM 00:06

▶ 00:00 | -00:06

other voicemails from TEST Heritage Commun

TEST Heritage Commun (717) 431-6266 March 17, 2020 at 1:58 PM 00:06

▶ 00:00 | -00:06

**VISUAL VOICEMAIL to include voicemail to email**

### History

Name, phone, or extension

Last 7 Days

FROM: 3/10/2020 TO: 3/17/2020

FILTER

NAME	PHONE NUMBER	DATE	TIME	DURATION
TEST Heritage Commun	(717) 431-6266	Mar 17, 2020	1:58 PM	00:00:00
TEST Heritage Commun	(717) 431-6266	Mar 17, 2020	1:57 PM	00:00:00
TEST Heritage Commun	(717) 431-6266	Mar 10, 2020	4:24 PM	00:00:14

**CALL HISTORY for  
inbound/placed/missed**

Dashboard

Name, Phone, Email or Extension

ALL CONTACTS

- Available
- Away
- Do Not Disturb
- Invisible

Settings

Sign Out

Unavailable

DH DEMOADMIN HC Unavailable

HC Heritage Communications

MD Mike DeBakey Unavailable

Welcome **201**

9:57 AM

March 18, 2020

Start a Call

Start Meeting

Start Chat

Go to Account Manager

**PRESENCE-** informs other users of your current status